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REVIEW OF TRANSMISSIONS

ECCR Co, Ltd and its brand name "Blue Jade" may, from time to time monitor and review any information transmitted or received through this site and reserves the right to sensor, edit, remove or prohibit the transmission or receipt of any information that ECCR Co, Ltd and its brand name "Blue Jade" deems inappropriate or in violation of these terms and conditions. During monitoring, the information may be examined, recorded or copied, and your use of this site constitutes your consent to such monitoring and review.

TERMINATION

ECCR Co, Ltd and its brand name "Blue Jade" may terminate this User Agreement and these terms and conditions and/or the provision of any of the services at any time for any reason, including any improper use of this site or your failure to comply with these terms and conditions. Such termination shall not affect any right to relief to which ECCR Co, Ltd and its brand name "Blue Jade" and its third party providers and distributors may be entitled, at law or in equity. Upon termination of this User Agreement and these terms and conditions, all rights granted to you will terminate and revert to ECCR Co, Ltd and its brand name "Blue Jade" and its third party providers or distributors, as applicable.

MODIFICATION

ECCR Co, Ltd and its brand name "Blue Jade" may at any time modify these terms and conditions and your continued use of this site will be conditioned upon the terms and conditions in force at the time of your use.

ADDITIONAL TERMS

Additional terms and conditions may apply to reservations, purchases of goods and services and other uses of portions of this site, and you agree to abide by such other terms and conditions

ENTIRE AGREEMENT

This User Agreement, together with any terms and conditions incorporated herein or referred to herein constitute the entire agreement between us relating to the subject matter hereof, and supersedes any prior understandings or agreements (whether oral or written) regarding the subject matter, and may not be amended or modified except in writing or by making such amendments or modifications available on this site.

SERVICE PROVIDES

Air Ticket Service:

ECCR Co, Ltd and its brand name "Blue Jade" site and searching system provide information for airfares, routing, flight schedule and availability (seats are subject to availability or unavailability). All flight and time confirmation will be sent to you by email after we get all information (from the reservation form) and process your reservation.

Package Tour Service:

ECCR Co, Ltd and its brand name "Blue Jade" provide the package tour service information, for reservation please to contact ECCR Co, Ltd and its brand name "Blue Jade" Customer Service directly. All prices are subject to change without prior notice. Package tour is subject to availability or unavailability.

Hotel Service:

ECCR Co, Ltd and its brand name "Blue Jade" provides the hotel service information, for reservation please to contact ECCR Co, Ltd and its brand name "Blue Jade" Customer Service directly. All prices are subject to change without prior notice. Hotel and provider services are subject to availability or unavailability

Other Service on the web site:

All other service is subject to availability and unavailability. Details/Price/All others information can be change without notice.

Privacy Policy

ECCR Co, Ltd and its brand name "Blue Jade" respect the privacy of our visitors and the protection of their information.

Your Information is protected

ECCR Co, Ltd and its brand name "Blue Jade" value your patronage and respect your right to privacy. Because we commit to protect your privacy, we employ the highest levels of security to keep your personal information strictly confidential. As a user of ECCR Co, Ltd and its brand name "Blue Jade", you may be asked to provide us with some personal information during the registration process. This information is used for the purpose of defining your travel needs so that we can serve you more efficiently each time you return to our site. It enables us to:

- Store key details, including your name and travel preference, so you don't have to enter the same information each time when you make reservations on our system.
- Locate and price the best travel rates are available to you. For example, we use your age to determine whether you qualify for special rates, including child or senior fares. All personal profile information is stored in our offline database and accessed for the purpose of assisting you with future online transactions.

If you would like to delete your ECCR Co, Ltd and its brand name "Blue Jade" profile or terminate your membership, please e-mail us at info@blue-jade.com

Please be aware that our site could contain links to other sites and that the privacy practices of other sites may differ from those of ECCR Co, Ltd and its brand name "Blue Jade". In certain situations, you may link to another site within a ECCR Co, Ltd and its brand name "Blue Jade" frame that shows a ECCR Co, Ltd and its brand name "Blue Jade" URL. Despite the ECCR Co, Ltd and its brand name "Blue Jade" frame and URL, each site is responsible for its own privacy practices.

We Respect Your Privacy

ECCR Co, Ltd and its brand name "Blue Jade" takes your privacy concerns seriously and will not share your personal information without your consent. If you choose to use one of the features below, your information will be used as follows:

Reservations and Purchases

When you make a reservation or purchase online with ECCR Co, Ltd and its brand name "Blue Jade", we will share information about you and your purchase with the airline, hotel, or car-rental agency that you designate. We will only provide the necessary information to ensure your travel arrangements are confirmed with these travel suppliers. Remember that ECCR Co, Ltd and its brand name "Blue Jade" will not disclose or sell any of your personal information, including your name, address, credit-card number, shopping, or transaction history to any third party without your permission.

Communicating With You

If you are a member, contest entrant, or purchaser, we will occasionally use your e-mail address to send correspondence about ECCR Co, Ltd and its brand name "Blue Jade", including:

- Reservation confirmations
- Important updates about your travel plans
- Newsletters
- Notifications
- Special Promotions with our partners

We hope you find this informative information. If you do not wish to receive the newsletter or travel-special notifications from us, please e-mail us at info@blue-jade.com

How to Contact Us

If you have additional questions or concerns regarding the ECCR Co, Ltd and its brand name "Blue Jade" privacy policy, please e-mail us at info@blue-jade.com. We read every e-mail from customers and will respond as soon as possible.

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Refund Policy

If unexpected circumstances should arise and impact your holiday plans, we would be glad to assist you with the cancellation procedures and refund your money. Our rates of refund are derived from our suppliers' requirements, and can be summarized as follows.

Ticket Refund

If you would like to cancel or refund the ticket which you purchased from ECCR Co, Ltd and its brand name "Blue Jade" please follow the instruction follow:

Review your reservation. If your reservation is non-refundable, canceling your reservation will not cancel your payment.

Send your paper ticket or E-ticket receipt to:

ECCR Co., Ltd - Blue Jade
253 Tower, 10th Floor
253 Sukhumvit Soi 21 (Asoke)
Klongtoey Nua, Wattana
Bangkok 10110 - Thailand
Tel.: 02 664 0661 & 2
Fax.: 02 664 0663
Mobile.: (668) 6 320 8981 / (668) 6 320 0064

or
ECCR Co., Ltd - Blue Jade Representative Office Europe
10, rue de la Paix
75002 - Paris- France
Tel.: (331) 42 86 66 52
Fax.: (331) 40 20 98 98
Mobile.: (336) 28 04 30 59

Note: Registration mail is required for sending the ticket back to ECCR Co, Ltd and its brand name "Blue Jade". After receipt of all documentation, all money will be refunded to your credit card or transferred to your bank account (depending on payment method) approximately 3-12 weeks depend on airlines.

Typical regulation for ticket refund

The ticket must be unused.

All documents should be submitted before departure date.

If after departure date refund must do before expiration date of ticket and the penalty may be higher.

No partial refund for unused portion of used ticket in most cases.

Paper ticket must have all coupons.

Refund Process

Paid by Credit card

Your Credit Card will be credit after your refund acceptance. Airlines have different penalties charges from USD 10.00 to USD 10.00 or/and from 10% to 50% of total amount of ticket (depend of original price and conditions) that will be deducted full refund amount on your credit card (same credit card as you use to purchase the ticket).

ECCR Co, Ltd and its brand name "Blue Jade" will refund the money to your credit card account approximately 3-12 weeks after all documents have been submitted.

Paid by Cash, Money order, Swift or Check

Same condition as Credit Card refund policy, money will be return to you by same way you used to pay.

Package tour & Product Refund Fees

Cancellation 30 days or more before trip commencement -- 10% will be charged

Cancellation 30 to 15 days -- 15% will be charged

Cancellation 15 to 07 days -- 30% will be charged

Cancellation 07 to 02 days -- 50% will be charged

Cancellation less than 02 days -- 90% will be charged

"No Show" Cancellation -- no refund

Note: Some Hotels and Providers, especially during High and Peak Season – as local and international events, local and international New Years, local and international Religious events have special conditions for cancellation and/or modifications, please to take information's before your trip.

The above rates are valid for all trips offered at ECCR Co, Ltd and its brand name "Blue Jade", unless otherwise stated by online agent upon confirmation of booking. For authentication purposes, only written cancellation notices (e-mail or fax) will be accepted.

b) Refund rates are subject to change without prior notice

c) The total of ticket refund is calculated by the airlines

d) Registration mail is required for sending the ticket back to ECCR Co, Ltd and its brand name "Blue Jade".

e) If you purchased the ticket by credit card there will be a processing fee of 2.5 to 3.5% deducted from the full price and an administration charge of USD 10.00 per ticket.